

# Hillary's Threads

## PRIVACY & COOKIE POLICY

### SECTION 1 - YOUR COLLECTED INFORMATION

When you purchase something from HillarysThreads.com, as part of the buying and selling process, personal information you provide us such as your name, address, phone number and email address is collected.

When you browse the HillarysThreads.com store, information is also collected to:

To provide goods and services to you including a tailored website experience based on your location

To manage any registered account(s) that you hold with us

To verify your identity for crime and fraud prevention, detection and related purposes

With your agreement, to contact you about new products, changes in stock availability or shipping

For market research purposes – to better understand your needs

We also deal with your information in the following way:

Name, Email Address, Shipping Address, Billing Address and Phone Number - We use these to be able to ship our products to you. In order to do this we have to pass on your Name, Email Address, Shipping Address and Phone Number to the shipping service and courier. This is so that they can deliver the products to you.

Name, Email Address, Phone Number - We may have to contact you about your order and we will do this by email or phone call and therefore we would use your details for this.

We do not hold your debit/credit card details as these are handled by Wix, Apple Pay and Stripe depending on payment method chosen.

If you have signed up for our shop updates then Wix collects your name and email and it is then used to only send out shop updates. You can opt-in to shop updates and can unsubscribe at any time by emailing HillarysThreads@gmail.com.

We do not pass your details onto any other third party with the exception of those mentioned above.

## SECTION 2 - CONSENT

When you provide Hillary's Threads with personal information to complete a transaction, verify your credit card, place an order, arrange for a delivery or return a purchase, you consent to our collecting it and using it for that specific reason only.

If we ask for your personal information for a secondary reason, like marketing, we will ask you directly for your expressed consent.

If after you opt-in, you change your mind, you may withdraw your consent for us to

at HillarysThreads@gmail.com or mail us at: Hillary's Threads, Carroll House, Flat 20, Craven Terrace, London, W2 3PP, United Kingdom and your data will then be removed from Hillary's Threads system.

If you have ordered from Hillary's Threads and want your data removed you must understand that we will then be unable to contact you in future about any product support in relation to your purchase.

## SECTION 3 - DISCLOSURE

We may disclose your personal information if we are required by law to do so or if you violate our Terms of Service.

## SECTION 4 – E-COMMERCE PLATFORM, PAYMENTS & ORDER PROCESSING

Hillary's Threads store is hosted on Wix. They provide the online e-commerce platform that allows selling of Hillary's Threads products. Your data is stored through Wix's data storage, databases and the general Wix contact application.

### Payment:

When making a payment to complete your purchase, Apple Pay or Wix stores your credit card

data. Your purchase transaction data is stored to complete your purchase transaction. Hillary's Threads does not have access to your credit card information at any time. All reasonable steps have been taken to provide a secure and compliant online store. However, HillarysThreads.com cannot guarantee the security of any data you disclose online and we are dependent upon the security systems put in place by our host provider. You accept the inherent security risks of providing information and purchasing online over the Internet and will not hold us responsible for any breach of security unless this is demonstrated to be due to our negligence.

For more insight, you may also want to read:

Wix's Privacy Policy

[About Privacy | WIX \(https://www.wix.com/about/privacy\)](https://www.wix.com/about/privacy).

[Wix Payments Terms of Service | Wix.com \(https://www.wix.com/about/terms-of-payments\)](https://www.wix.com/about/terms-of-payments)

Stripe's Privacy Policy

[Privacy Policy \(stripe.com\) \(https://stripe.com/en-gb/privacy\)](https://stripe.com/en-gb/privacy)

Easyship's Privacy Policy

[Privacy Policy | Easyship \(https://www.easyship.com/legal/privacy\)](https://www.easyship.com/legal/privacy)

QuickBooks Connector's Privacy Policy

[Protecting Your Privacy | Intuit \(https://www.intuit.com/privacy/protect-your-privacy/\)](https://www.intuit.com/privacy/protect-your-privacy/)

Apple Pay

[Legal - Apple Privacy Policy - Apple \(https://apple.com/uk/legal/privacy/en-ww/\)](https://apple.com/uk/legal/privacy/en-ww/)

## SECTION 7 - COOKIES

Like most websites, Hillary's Threads uses cookies to collect information. Cookies are small data files which are placed on your computer or other devices (such as smart 'phones or 'tablets') as you browse this website. They are used to 'remember' when your computer or device accesses our websites. Cookies are essential for the effective operation of our website. They are also used to tailor the products and services offered and advertised to you, both on our websites and elsewhere.

Some cookies collect information about browsing behavior when you access this website via the same computer or device. This includes information about pages viewed and your journey

around a website. We do not use cookies to collect or record information on your name, address or other contact details.

The main purposes for which cookies are used are from HillarysThreads.com:

1. For technical purposes essential to effective operation of the website
2. To enable Hillary's Threads to collect information about your browsing patterns, including to monitor the success of campaigns, product interest, etc.

Wix.com, Apple Pay, QuickBooks Connection & Easyship may also use cookies.

#### SECTION 8 - AGE OF CONSENT

By using this site, you represent that you are at least the age of majority in your state or province of residence, or that you are the age of majority in your state or province of residence and you have given us your consent to allow any of your minor dependents to use this site.

#### SECTION 9 - CHANGES TO THIS PRIVACY POLICY

Hillary's Threads reserves the right to modify this privacy policy at any time, please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If our store is acquired or merged with another company, your information may be transferred to the new owners so that we may continue to sell products to you.